

PRIVACY POLICY

June 1, 2017

We, Hakuyosha International, Inc. (Hakuyosha), are committed to respecting and protecting your privacy and your personal information. We collect certain data in order to best provide customer service and convenient credit/debit card payment processing via a secure, third party processor. This policy states what kind of data we collect from you and how we process that data. We promise to take all steps reasonably necessary and within our power to ensure that your personal data is treated in the most secure manner and in accordance with this privacy policy. We regret that information sent over the internet is not always completely secure, and we cannot unconditionally guarantee the security and privacy of any data transmitted to our website, hakuyosha.com (Website) or the Hakuyosha mobile app (App). Please read the following material carefully.

PERSONAL DATA WE MAY COLLECT AND PROCESS

- Information you provide while visiting our Website, or using our App, or information contained in emails or phone calls with us, initiated by yourself or ourselves, for the purpose of creating an account, or placing an order, or to register credit/debit card details, or to register personal cleaning preferences in general or associated with a specific order, or for clarification of any order related issue, or for making special or other specific or general requests or sending feedback.
- Details of any transactions you carry out on our Website or App, including but not limited to the date, time, and dollar amount of those transactions, charged and/or uncharged, as well as the items charged and/or uncharged.

- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data.
- Information about your computer, including but not limited to your IP address, operating system and browser type, for system administration. Such information is limited to statistical data which does not identify individual users and is not shared with advertisers.
- Information about your internet usage patterns contained in a cookie file, stored on the hard drive of your computer. Cookies can recognize your browser and capture certain information. Cookies can help improve our Website and enhance your experience by speeding up your searches, and by better recognizing you when you visit our Website. You can refuse to accept cookies, by deactivating that setting on your browser, which may restrict access to certain parts of our Website.

HOW WE MAY USE PERSONAL INFORMATION

- To better inform you about the services and products we offer and/or that you request from us, including but not limited to special discounts and other such marketing and promotional updates.
- To execute any contractual obligations between yourself and ourselves.
- To give you access to any interactive features and links on our Website or App.
- To send, by email or text, updates, notification, reminders and/or clarification about any changes to our service, programs, related goods or other information which may be of interest to you.
- Barring any legal order to do so, we will not deliberately share or otherwise disclose your personal data with any third parties, specifically for advertising or other marketing related purposes.
- We may retain email or phone communications between you and ourselves, whether or not you contacted us.

- On occasion, we may make promotional offers to you with links to other, third party websites. Please pay close attention and familiarize yourself with the privacy policies and practices declared on these linked sites. Their policies and practices are completely independent and separate from ours, and we take no responsibility for their content.

HOW AND WHERE WE STORE YOUR PERSONAL INFORMATION

- By submitting your personal data to us you agree to have us store and process it on our secure servers. We do our best to use only the strictest security protocols and other safety procedures to prevent unauthorized access by others.
- Your credit/debit card details and payment transactions will be encrypted.
- You are responsible to keep confidential the Login passwords you use on our Website and/or App for entry and access to certain pages and parts of our Website and/or App. Please do not share them with anyone.

DISCLOSURE OF YOUR INFORMATION

- On occasion, we may open our operating software system to our software platform developer/partner for the strict and express purpose of updating and/or maintaining its software or remediating glitches or other such defects, at which time the system database would be exposed.
- Personal data shared on our Website or App, or by email or phone calls, may be disclosed confidentially to a prospective and/or ultimate buyer of our company or the substantial business assets of our company, and such data would be transferred to the successor party.
- We may be compelled to disclose your personal data to legally protect yours or our own rights, property, security or safety, in particular, as part of a credit/debit card fraud investigation.

CHANGES TO THIS PRIVACY POLICY

This Privacy Policy was last modified on June, 1, 2017, and is subject to changes in the future. When appropriate, the changes we may make to this privacy policy will be indicated by the new date posted at the top of this page.

YOUR RIGHTS AND HOW TO CONTACT US

You have the right to prevent us from using your personal data and we welcome your questions regarding our Privacy Policy and any statements it contains. Please feel free to email us at lockers@hakuyosha.com, or by contacting our main office Customer Service desk, at hakuyosha@hakuyosha.com (Ph: (808) 955-6116), or write to us at: 220 Puuhale Rd., Ste. #B-1, Honolulu, HI 96819, USA.